

# **Northland Community and Technical College**

Thief River Falls Community Advisory Committee Meeting Tuesday, November 10, 2009 11:30 a.m.

TRF Campus, Room 735 (next to Workforce Center)
Lunch Provided

Visitor Parking Pass included with agenda (Needed only for Visitor lot near the USA Flag on south side)

# **A**GENDA

**Welcome and Introductions** 

State of the CollegeChallenges -Opportunities	Anne Temte, President
Strategic Plan Update	Anne Temte
Programming UpdatesVice Preside	Kent Hanson of Academics & Student Affairs
Progress Toward Student Success	Jason Pangiarella Success Coordinator
Swenson House Update	Anne Temte

# GENERAL FUND BUDGET SCENARIO FY 2010

		8/12/2009		9/22/2009		10/31/2009
REVENUE		iller.			Š.	
Allocation (Base)		11,183,675	4	\$ 11,183,675		11,183,675
Specials			# F		X.	
NRNR Allocation		75,551	ù.	75,551		75,551
PALS		20,736	<b>3</b> 8	20,736	Ž	20,736
Info Technology		112,070	Ä.,	112,070	la de la composición della com	112,070
Tuition Buydown FY 09		214,731		214,731		214,731
Tuition Subsidy		A 14		30,133		30,133
Access/Opportunity		99,284		171,234	iv V	171,234
Centers for Excellence-BSU			Ac Ac	14,500	<b>V</b>	14,500
Hearing Impaired		1.70	\$ -	25,600		25,600
Tuition (2,678 FYE's) @ Various Rates	/ Credit No Increase	12,475,593	<u> </u>	12,475,593		12,475,593
Stimulus Funds				3 W		
Tuition Mitigation		207,407		207,407	3	207,407
Reserve Drawdown		240,000		249,230		249,230
Access/Opportunity	37.000	,				·
Health Force	39,000		39,000	· · · · · · · · · · · · · · · · · · ·	39,000	
Portable Classroom	14,000	4	14,000	in the second	14,000	
Separation Costs	150,000		150,000	i i i i i i i i i i i i i i i i i i i	150,000	
Surgical Tech.	100,000		38,030		38,030	
Deaf Interpreter			8,200	## <u>#</u>	8,200	
Other		1,304,266	. 0,200	1,310,058	, <b>0,200</b>	1,310,058
Other Additional Revenue		64,125	Ä.	64,125	Š.	104,575
Transcript Fee	15,000	04,120	15.000	04,120	15.000	104,070
FBM Roseau Project	20,000		20,000	350	20,000	
FBM Wheat Growers	16,000	10 m	16,000	) <del>*</del> (*)	16,000	
FBM Mn Turf	•	49		25,74. Q	12,000	
	12,000	<u> </u>	12,000			
Appliance Fee	1,125	198	1,125	5.25	1,125	
Vehicle Fleet Adjustment		44			20,000	
Donated Truck		.35	is er		20,000	
Donated PN Equipment			j	74 (4.1) 14 (4.1) 27 (4.1)	300	
GED Revenue Adjustment					150	00 405 000
TOTAL		25,997,438		26,154,643		26,195,093
			2	100	ģ.	
EXPENDITURES		1976			ļ.	
Personnel				4,700		
EGF Faculty Matrix		6,817,668		6,750,734		6,750,734
TRF Faculty Matrix		6,715,580		6,841,904		6,841,904
Nonfaculty		6,206,997		6,231,997		6,231,997
		19,740,245		19,824,635		19,824,635
Nonpersonnel		6 979 096		6,341,453	\$	6,370,313
•		6,278,926	i	54.78		81,600
Noninstructional Equipment		81,600		81,600		•
		6,360,526		6,423,053	14 14 14	6,451,913
TOTAL		26,100,771		26,247,688	à P	26,276,548
SURPLUS / (DEFICIT)		(103,333)	•	\$ (93,045)		\$ (81,455)
		Autres	. *	\$15 h		

# Minnesota State Colleges and Universities FY2011 Unallottment Planning Estimates - TEMPLATE

NOTE: Unallottment impact to c/u will be adjusted after decisions have been made concerning reductions on green sheet including OOC. Currently, \$3.3 million has been programmed toward the unallotment. The \$3.3 million has not been built into the planning numbers below.

By changing the values in cells f46 or i46, various scenarios can be run

453,371,226	(75,000,000) 453,371,226	478,371,226	(50,000,000)	100%	100%	528,371,226	477,224,100	TOTAL	
25,770,727	(4,257,705)	27,189,962	(2,838,470)	5.67%		30,028,432	27,121,635	Winona SU	0074
9,325,225	(1,562,805)	9,846,160		2.11%		10,888,030	9,834,052		0208
46,836,656	(7,784,451)	49,431,473					49,333,702	St. Cloud SU	0073
12,908,198	(2,127,015)	13,617,203				15,035,213	13,579,782	Southwest Minnesota SU	0075
10,366,002	(1,675,072)	10,924,360			2.28%		10,875,480	South Central College	0309
11,281,498	(1,868,152)	11,904,215	(1,245,435)		2.49%		11,876,744	Saint Paul College	0206
12,247,951	(2,070,177)	12,938,011		2.81%			12,932,113	Rochester College	0306
9,515,286	(1,559,548)	10,035,135					10,002,773	Riverland College	0307
12,344,780	(2,041,032)	13,025,124	(1,360,688)		2.72%		12,993,244	Ridgewater College	0308
2,392,883	(412,717)	2,530,456	(275,145)		0.53%		2,534,014	Pine TC	0205
10,624,661	(1,757,638)	11,210,541	(1,171,759)		2.34%		11,183,675	Northland College	0403
16,355,230	(2,657,163)	17,240,951	(1,771,442)		3.60%		17,171,965	Northeast Higher Education District	0411
10,463,319	(1,768,149)	11,052,702	(		2.31%		11,047,444	North Hennepin CC	0153
14,290,567	(2,386,940)	15,086,214			3.16%		15,063,099	Normandale CC	0156
9,485,038	(1,550,747)	10,001,954			2.09%		9,967,505	Minnesota West College	0209
42,523,499	(6,942,334)	44,837,610			9.36%		44,677,466	Minnesota SU, Mankato	0071
1	(4,063,317)	26,084,221	(2,708,878)		5.45%	28,793,099	26,005,884	Minnesota SU Moorhead	0072
_	(2,472,946)	15,680,621	(1	3.31%	3.28%		15,651,755	Minnesota State College	0442
	(1,018,984)	6,422,154	(679,323)	1.37%	1.34%		6,414,044	Minnesota SC-Southeast Technical	0213
16,294,096	(2,684,503)	17,188,931					17,141,443	Minneapolis College	0305
16,736,547	(2,781,306)	17,663,649	(1,854,204)				17,628,496	Metropolitan SU	0076
10,893,748	(1,828,177)	11,503,140	(1		2.41%	12,721,924	11,490,423	Lake Superior College	0302
8,185,874	(1,377,884)	8,645,169			1.81%		8,637,972	Inver Hills CC	0157
15,604,261	(2,553,741)	16,455,508	(1				16,400,280	Hennepin TC	0204
3,286,734	(586,445)	3,482,216		0.83%	0.73%		3,498,250	Fond du Lac Tribal & CC	0163
8,431,922	(1,382,712)	8,892,825		1.83%	1.86%	9,814,633	8,864,562	Dakota County TC	0211
15,904,373	(2,630,052)	16,781,057			3.51%	18,534,425	16,740,265	Century College	0304
9,767,580	(1,607,698)	10,303,479			2.15%	11,375,278	10,274,134	Central Lakes College	0301
18,584,138	(3,031,691)	19,594,702			4.09%	21,615,830	19,523,385	Bemidji SU & Northwest TC-Bemidji	0070
6,133,687	(1,014,064)	6,471,708		1.35%	1.35%	7,147,751	6,455,838	Anoka TC	0202
12,613,234	(2,137,477)	13,325,726	1)	2.91%	2.79%	14,750,710	13,322,819	Anoka Ramsey CC	0152
8,534,930	(1,407,356)	9,004,049	(938,237)	1.87%	1.88%	9,942,286	8,979,858	Alexandria TC	0203
				٠.					
for FY2011	Unallottment	for FY2011	Unallottment	Allocation*	Base	Allocation	Allocation	Institution Name	inst iD
ESTIMATE	FY2011	ESTIMATE	FY2011	FY2010	FY2010	FY2011 Base	FY2010 Base		,
PLANNING	\$75 million	PLANNING	\$50 million	% Share of	of	ESTIMATE for			
<del></del>	ESTIMATE for		ESTIMATE for		% Share	PLANNING			
	CINIMIN 10		DINININA ID						

<sup>\*</sup>For planning purposes the % share of FY2010 allocation framework is being used to calculate impact of unallotment. Distribution of FY2011 appropriation will be based on results of the FY2011 allocation framework.

MnSCU Finance Division

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October 22, 2009

Distribution of Stimulus Funds   10/21/2009	-	90,500							
Dutton of Stimulus Funds         10/21/2009           Category         Instruct         Acad Support         Student Serv         Instit Support         Total         10/21/2009         Cox           averlop suppl curriculum-health progra         \$21,000         1.8.46 - Peer faculty training/develop c         24,000         <						· ·			
Dutton of Stimulus Funds         10/21/2009           Category         Instruct         Acad Support         Student Serv         Instit Support         racilities         Total         10/21/2009         Cose           evelop suppl curriculum-health program         \$21,000         24,000         0		6 1 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	· · · · · · · · · · · · · · · · · · ·	e e e e e e e e e e e e e e e e e e e	# F	9 t	in e	TO A	
Category         Instruct         Acad Support         Student Serv         Institt Support         Facilities         Total         10/21/2009         Cox           evelop suppl curriculum-health progra         \$221,000         24,000         0		243,323	260,823		129,500	10,000	121,323	 	Other lotal
Instruct   Acad Support   Student Serv   Instit Support   Facilities   Total   10/21/2009   Cos	261270	121323					121,323		New Program Development #5 - Start up funds - FY
Funds         10/21/2009         Cox           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cox           \$21,000         \$21,000         0	261450	17000			17,000				OSHA #17 - Safety - OSHA Compliance
Instruct   Acad Support   Student Serv   Institt Support   Facilities   Total   10/21/2009   Cos	261330	100000			112,500	10000			Marketing #54 - may include #10,11,12,27 at discre
Funds Instruct Acad Support Student Serv Instit Support Facilities Total 10/21/2009 Cos    10/21/2009   10/21	261320	5000				10,000		7.700	Advising #50 - Revitalization through Prof. Develope
Funds         10/21/2009         Cos           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           \$21,000         \$24,000         0		30000	00,000						OTHER
Funds         10/21/2009         Total         10/21/2009         Cos           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           \$21,000         \$21,000         0 <t< td=""><td>1000</td><td>30 000    </td><td>38 ∩∩∩ _</td><td></td><td>15.000</td><td></td><td></td><td></td><td>Other Equipment Total</td></t<>	1000	30 000   	38 ∩∩∩ _		15.000				Other Equipment Total
Funds         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           \$21,000         \$21,000         0	261530	1000		9,000	1		į		Airport Campus #32 - Mothball spaces- 7000 sq.ft.
Funds         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           \$21,000         \$24,000         0	261520	14000		14,000					Multi-Events Center #28 - Energy Conservation mea
Category   Instruct   Acad Support   Student Sery   Instit Support	261440	15000			15,000				Support Staff Training #19 & 20 - Prof Dev Opportu
Category		. A							OTHER EQUIPMENT
10/21/2009   Instruct   Acad Support   Student Serv   Instit Support   Facilities   Total   10/21/2009   Cos		96,000	96,000		35,000	5,000		31,000	Technology Total
Funds         10/21/2009         Cos           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           \$21,000         \$24,000         0	261510	25000	-				·.		Occup. Sensors #30 - Update facilities (200 rooms to
Funds         10/21/2009         Cos           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           \$21,000         \$24,000         0	261430	10000			10,000				Group Link #21 - For new & separating employee pi
Funds         10/21/2009         cos           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         cos           \$21,000         \$24,000         0	261420	25000			25,000		A STATE OF THE STA		web content Mgt #42 - Workflow process -up to da
Funds         10/21/2009         Cos           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           \$21,000         \$24,000         0	261310	5000				5,000	***************************************		Online Seif Advising Tool #49 - help students track
Funds         10/21/2009         Cos           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           24,000         24,000         0         30,000         0         30000         0         0         30000         0         0         30000         0	261110	31000				AND THE REAL PROPERTY OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS N		31,000	Apple Comp.Lab#7 - Dedicated lab -New media (mu
Funds         10/21/2009         10/21/2009         Cos           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           24,000         30,000         0         30000         0         30000         0					7.000	-	,	-	
Funds         10/21/2009           Instruct         Acad Support         Student Serv         Instit Support         Eacilities         Total         10/21/2009         Cos           1         \$21,000         0							1000	The state of the s	TECHNOLOGY
Funds         10/21/2009           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           C         24,000         0		169,000	234,000		57,000		177,000		Salary Total
Funds         10/21/2009           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cos           1         \$21,000         0	261410	57,000			57,000				Institutional Research/Effect.#14 - Enhance quality
Funds         10/21/2009         10/21/2009         Cost           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cost           521,000         24,000         0         30000         0         30000         0         30000         0         30000         0         25,000         0         25,000	261260	57000			- Control of the Cont		57,000		Academic Coord.#8 - development of new program
Ulus Funds         10/21/2009           Instruct         Acad Support         Student Serv         Instit Support         Facilities         Total         10/21/2009         Cost           Ilth progral         \$21,000         0<	261250	25000				montación de	25,000		CLA/LPN #4 - Support for both campuses
Category Instruct Acad Support Student Serv Instit Support Facilities Total 10/21/2009 Cost  Develop suppl curriculum-health progral \$21,000 Soft #2 - Instructional design assistance 30,000 30,000 Soft #2 - Instructional design assistance 30,000 Soft #2 - Instructional design assis	261240	0					20,000		Dev. Education #3 - Evaluation & Redesign of Reme
Category Instruct Acad Support Student Serv Instit Support Facilities Total 10/21/2009  Category Suppl curriculum-health progral \$21,000 Serv Student Serv Instit Support Facilities Total 10/21/2009 Cost Serv Instit Serv Instit Support Facilities Total 10/21/2009 Cost Serv Instit Serv Insti	261230	30000					30,000		Online Support #2 - Instructional design assistance
Category Instruct Acad Support Student Serv Instit Support Facilities Total 10/21/2009 Cost  Sevelop suppl curriculum-health progral \$21,000 \$	261220	0					24,000		Mentoring #1 & 46 - Peer faculty training/develop c
bution of Stimulus Funds   10/21/2009   10/21/2009   Instruct   Acad Support   Student Serv   Instit Support   Facilities   Total   10/21/2009	261210	0				1	\$21,000		ESOL #48 - Develop suppl curriculum-health prograi
	Cost Center		Total	Facilities	Instit Support	Student Serv	Acad Support	Instruct	SALARIES
	-			<b>6</b>	10/21/200			unds	Distribution of Stimulus F



## **INSPIRE STUDENT SUCCESS**

- 1. Increase student success rates (retention + graduation + transfer) to align with the mean of MnSCU system colleges
  - a. Increase Retention Rates
  - b. Increase Graduation Rates
  - c. Increase Transfer Rates
- 2. Increase the success rates of underrepresented students to align with the mean of MnSCU system colleges
  - a. Close the Achievement Gap

# **CULTIVATE HIGH QUALITY PROGRAMS, SERVICES, & EMPLOYEES**

- 3. Improve institutional performance against established quality standards (measures will be developed during academic year 2009-2010)
  - a. Employ External Standards
  - b. Utilize Assessment Measures throughout the College
  - c. Develop and Train Employees
  - d. Engage in Continuous Improvement
  - e. Enhance Stakeholder Satisfaction

### REVOLUTIONIZE GROWTH STRATEGIES TO SUSTAIN VIBRANT LEARNING COMMUNITIES

- 4. Increase the number of full-year equivalent (FYE) students from 2,800 to 3,100 by 2014
  - a. Increase Enrollment from High School Population
  - b. Increase Enrollment from Post-High School Population
  - c. Promote Short-term/Flexible Training
- 5. Increase net annual revenue from entrepreneurial and philanthropic sources from \$167,500 to \$269,000 by 2014 (10% year to year increase)
  - a. Increase COI Net Profit
  - b. Increase Foundation Revenue
- 6. Develop new programs and delivery methods to address needs of learners and regional economies
  - a. Develop New Programs/Program Redesign
  - b. Develop Short-term/Flexible Training
  - c. Enhance use of Online Technology
  - d. Deploy Resources Strategically



# What's your 1?

Strategic Focus	Wildly Important Goal		Strategy	Action Planning Responsibility
	1.	a.	Increase Retention Rates Increase fall	Retention Committee
INSPIRE	Increase student success		to fall retention rates	
STUDENT	rates (retention +	b.	Increase Graduation Rates Increase	Academic Affairs &
SUCCESS	graduation + transfer) to		program and certificate completion	Standards Council
	align with the mean of		rates	(AASC)
	MnSCU system colleges	c.	<u>Increase Transfer Rates</u> Increase transfer to baccalaureate institutions	Transfer & Articulation Committee (new)
	2.	a.	Close the Achievement Gap Increase	Diversity Committee
	Increase the success	u.	the success rates of students from	Diversity committee
	rates of under-	<b>!</b>	populations traditionally under-	
	represented students to		represented in higher education	
	align with the mean of		(success = retention + graduation +	
	MnSCU system colleges		transfer rates)	
			•	
	3.	a.	Employ External Standards Achieve	Institutional Research
CULTIVATE	Improve institutional		measurable progress toward average	Committee
HIGH QUALITY	performance against		or better institutional performance	
PROGRAMS,	established quality		relative to external standards	
SERVICES, &	standards (measures will	b.	<u>Utilize Assessment Measures</u> Meet	Assessment Committee
EMPLOYEES //	be developed during		or exceed goals of annual	Student Services
LIVII ZOTELS U	academic year 2009-		departmental/committee	Academic Affairs
	2010)		assessment/work plans	Administrative Services
		c.	Develop and Train Employees	Continuous
			Employees will achieve knowledge and	Improvement
			skills sufficient to grow professionally	Committee (new)
			and to perform established	
			expectations of positions	
		d.	Engage in Continuous Improvement	Continuous
			Increase the capacity of the college to	Improvement
			engage in and implement continuous	Committee (new)
			improvement projects	
		e.	Enhance Stakeholder Satisfaction	Continuous
			Improve perceptions of satisfaction	Improvement
			and likelihood to recommend NCTC	Committee (new)
			among students, employees, and	Marketing & Enrollment
			external constituents.	Team (MET)



# What's your ??

Strategic	Wildly Important		211	Action Planning
Focus	Goal	1	Strategy	Responsibility
<b>S</b>	4.	a.	Increase Enrollment from High School	Marketing & Enrollment
REVOLUTIONIZE	Increase the number of		Population Increase the number of	Team (MET)
GROWTH	full-year equivalent (FYE)	<u> </u>	students enrolled from high schools	
STRATEGIES TO	students from 2,800 to	b.	Increase Enrollment from Post-High	Marketing & Enrollment
Sustain	3,100 by 2014		School Population Increase the	Team (MET)
VIBRANT			number of students enrolled from the	
LEARNING			post-high school population	
COMMUNITIES		C.	Promote Short-term/Flexible Training	Marketing & Enrollment
			Increase the number of students	Team (MET)
			served through credit-based	
			customized training, continuing	
			education, or short-term certificates	
	<i>5.</i>	a.	<u>Increase COI Revenue</u> Increase net	Center for Outreach and
	Increase net annual		annual revenue from customized	Innovation (COI)
	revenue from		training and continuing education	
	entrepreneurial and			
	philanthropic sources	b.	Increase Foundation Revenue	NCTC Foundation Board
	from \$167,500 to		Increase annual revenue	
	\$269,000 by 2014.			
	<i>6.</i>	a.	Develop New Programs/Program	Academic Affairs &
	Develop new programs		Redesign Develop new offerings	Standards Council
	and delivery methods to		(content, scheduling, and/or delivery	(AASC)
	address needs of		method) that address the needs of	
	learners and regional		regional employers and reflect	
	economies		labor/market conditions	
		b.	Develop Short-term/Flexible Training	Academic Affairs &
İ			Develop and/or revise programs and	Standards Council
			certificates to provide short-term,	(AASC)
			stackable, flexible, and timely training	Center for Outreach and
				Innovation (COI)
1	j		Falsans of Oalias Task of a	<u>' '</u>
Í		c.	Ennance use of Unline Technology	Distance Education
		C.	Enhance use of Online Technology Increase the number of academic.	Distance Education Committee
		c.	Increase the number of academic,	Committee
		c.	Increase the number of academic, information, and student services	1
			Increase the number of academic, information, and student services offerings	Committee
		d.	Increase the number of academic, information, and student services offerings  Deploy Resources Strategically Adjust	Committee Finance Committee
			Increase the number of academic, information, and student services offerings  Deploy Resources Strategically Adjust internal resources of the college to	Committee
			Increase the number of academic, information, and student services offerings  Deploy Resources Strategically Adjust	Committee Finance Committee

# Northland Community & Technical College New Programs:

				Campus
Sequence	Program Name	Credits	Starting Term	Location
1	L CVOP—Cert	18	20103-Fall 2009	EGF
3	B Education—AS	60	20105-Spring 2010	TRF
2	2 Health Unit Coordinator—Cert		20105-Spring 2010	Online
5	Med. SecAAS/Dip/CertRedesign		20105-Spring 2010	Online
FY 2010				
	Advanced Mfg—AAS		20113-Fall 2010	TRF
	Avionics-Certificates	18	20113-Fall 2010	TRF-Airport
4	New Media—AAS/2 Dip/Cert		20113-Fall 2010	TRF
	Fitness Specialist, Diploma/AAS		20113-Fall 2010	Online
	Non-destructive Testing—Certificate		20113-Fall 2010	TRF-Airport
,	Liberal Arts, Certificates		20113-Fall 2010	Both/Online
4	Web Analytics—Certificate		20113-Fall 2010	TRF
6	Wind Turbine Tech—AAS		20113-Fall 2010	TRF-Airport
	Central Supply Tech—Cert	16	20115-Spring 2011	EGF
20449851978347895197819791979	Land Surveying—Certificate		20115-Spring 2011	EGF
FY 2011				
	Civil Engineer Tech—AS		20123-Fall 2011	EGF
	Dietetic Tech—AAS		20123-Fall 2011	EGF
PR-3/141-60-745-7-1	Electrical Line Worker—AAS/Dip		20123-Fall 2011	EGF
FY 2012				
	Flight Attendant-Certificate		20133-Fall 2012	TRF-Airport
	Small Engine Repair—AAS/Dipolma Precision Ag Tech		20133-Fall 2012	TRF

# Progress toward Student Success An Overview of Northland College's Efforts

"In January 2006, the Minnesota State Colleges and University Board of Trustees approved its strategic plan for 2006-2010, designing the Future." (http://www.mnscu.edu/about/actionplan/doc/2006systemactionplan.pdf)

As a part of this plan, increasing access and opportunity for "under-represented" students (i.e., Pell Grant Eligible, First-Generation, and/or students of color) became a significant goal. In order to realize this goal, monies were made available from MnSCU to its colleges and universities. Northland's approach to this goal was to create two positions with primary responsibility for increasing student retention and academic achievement. These two positions, called *Success Coordinators*, would work to coordinate retention and student success efforts.

In the beginning of the spring '08 semester, Maureen O'Connell and Jason Pangiarella began in these positions. Since that time, we have endeavored to increase student retention and achievement by combining conventional and unconventional approaches to advising, and interacting with, under-represented students. These efforts were supplemented by social integration programs, subject-specific tutoring, and financial aid assistance.

Our efforts have been enhanced and reinforced by the highly dedicated faculty, staff, and administration at Northland, all of whom are invested in equipping students with the tools needed for academic and professional success.

To quantify the impact of our efforts, we have below a comparison of student success data from academic year '07-'08 (before retention efforts began in earnest) to academic year '08-'09:

### '07-'08

- Retention rate and average GPA of underrepresented students (first to second fall): 42%; 2.23 GPA
- Retention rate and average GPA of students of color: 30%; 1.76 GPA

### '08-'09

- Number of underrepresented students served: 578
- Number of students of color served: 179
- Retention rate and average GPA of underrepresented students <u>that are provided retention/academic</u> <u>support services</u> (first to second fall): 58.8%; 2.6 GPA
- Retention rate and average GPA of students of color that are provided retention/academic support services(first to second fall): 56.9%; 2.46 GPA

As we continue to make progress toward increasing access and opportunity, we are currently scrutinizing a predefined cohort of under-represented students. We will be targeting this cohort using intrusive advising, social integration programs, and supplemental, subject-specific tutoring.

We have learned in this endeavor that student success is truly a "team effort" and there is no magic formula for improving student success. The only effective equation we have discerned is a mixture of intensive advising, development of a strong and enduring rapport with students, and the crafting of programs to increase integration with the larger Northland Community. While time-consuming, these efforts have been fruitful as we continue our mission in "creating a quality learning environment for all learners."

# Public Comments Invited for Northland's Reaccreditation

Northland Community and Technical College is seeking comments from the public about the College in preparation for its periodic evaluation by its regional accrediting agency. The College will undergo a comprehensive evaluation visit April 26-28, 2010, by a team representing The Higher Learning Commission of the North Central Association of Colleges and Schools. Northland has been accredited by the Commission since 1976 (as Northland Community College) and since 2000 as Northland Community and Technical College. The team will review the institution's ongoing ability to meet the Commission's Criteria for Accreditation.

The public is invited to submit comments regarding the college through the Commission's website or by mail, as noted below:

Commission Website: www.ncahigherlearningcommission.org

(Please click on "File Third-Party Comments" on the left side of the screen)

Commission Address: Public Comment on Northland Community and Technical College

The Higher Learning Commission

30 North LaSalle Street, Suite 2400

Chicago, IL 60602-2504

Comments must address substantive matters related to the quality of the institution or its academic programs. Comments must be in writing and signed; comments cannot be treated as confidential. All comments must be received by March 26, 2010.