

# Information Technology Team Meeting

**Date:** 1/23/09

**Time:** 10:00 AM

**Location:** EGF 306B TRF 545

**Chair:** Stacey Hron

**Recorder:** Holly Deschene

**Next meeting date:** 1/30/09 EGF 306B and TRF 545

**Members Present:** Sue Dallager , Holly Deschene, Stacey Hron, Scott Foss, Joanne Bachmeier, David Olson, Juan Barrios, Jennifer Sundberg, Windle Kinney, Karleen Delorme

**Members not present:**

## Agenda

1. Laser Systems Proposal for Printing
2. GroupLink Tickets
3. Switching Networks

## Team Minutes

- **GroupLink Tickets:** Dave and Ben Hunter closed the most tickets this week. Ben is doing a great job. Krystol Wheeler is in second. Stacey mentioned again to switch tickets from ticket pool to your name if you are taking on the ticket. If you need to put it back for someone else, then switch it back to ticket pool otherwise claim it.
- **Laser System Proposal for Print Management:** (Looking at EGF) Things that jumped out at Stacey- Cost for toner cartridges, cost of IT time spent servicing the printers, etc... **Action Item:** Sue will get more information to clarify the financials and working in the proposal.
- There was considerable discussion regarding EGF employees on/off iPrint. **Action Item:** Stacey will check with Sandy on what she is doing in regards to charging for printing.
- **Switching Networks:** Scott mentioned that many institutions are currently migrating away from or have migrated away from Novell to Microsoft Network. As we recycle servers, do we need to consider purchasing Microsoft Servers or continue with Novell servers? Do we do all of this in one step or do we do it in stages? Dave suggested getting a hold of one of the last institutions who have migrated and see what worked and what did not work. Sue wondered if we should wait until MSCTC switches to see what they do since we are so tied to them with Dave Dumbeck's scripts. Stacey said a list needs to be created to find out what services we "have" to provide. What do we do with managed printing? What do we do with Students? Virtual Office would go away. Could we use an Intranet to take its place? Karleen suggested that most of the Virtual Office features are in D2L and so D2L could be utilized for this. Scott mentioned that there are many services that we currently have (Symantec Back up Exec, etc...) are on their last upgrade in other words, what we have is what we have. Who do we go to when we need support for Novell, as far as peer support. Most of MNSCU is on Microsoft servers. Stacey brought up the concern with Dave Dumbeck and the fact that currently he creates scripts and supports us for no fee. Will he continue to support us for free or support us at all. **Action Item:** a list must be made of what we have to provide for students and employees. A list needs to be created stating what we would gain from switching to Microsoft servers.
- **Server replacement:** there was quite a bit of discussion regarding which servers need to be replace. **Action Item:** Scott will get a price quote for a new web server. David Olsen mentioned using Server farms. It was agreed at this time that this would not be the time for Northland to move to this model.

## Desire 2 Learn

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