

Information Technology Team Meeting

Date: 9/25/2009

Time: 2:00 PM

Location: EGF 301 TRF 545

Chair: Stacey Hron

Recorder: Holly Deschene

Next meeting date: Oct. 2 @ 2:00 **Rooms:** EGF -115 and TRF 545

Members Present: Stacey Hron, Holly Deschene, Scott Foss, Joanne Johnson, Charles Gray, Wyndle Kinney, Juan Barrios

Members not present: Jennifer Sundberg, David Olson, Karleen Delorme

Agenda

- Status update of action items from last week
- Zen Works
- Charles: new initiatives
- Windows 7

Team Minutes

1. **Status updates:** GL Tickets, Elizabeth and Rocky 30+ tickets. Karleen 23, Juan 8- Wyndle 8, Joanne – 8, Holly-7 – Still no disinfecting spray for computers in EGF, but hand sanitizers are available in the halls, and common areas and will be put in the labs. Stacey mentioned that there was a Shared Gov. meeting regarding faculty cuts and encourages the team not to fall victim to negative talk and be supportive of administrative decisions. **Note!** All employees will be restricted from all social networking sites at their work computer. If they need to access them for work purposes, re: updates to Northland FB page, Twitter page etc... they must go to a computer lab computer designated for students. There may also be a designated area set up on each campus for employee use for legitimate access. Koobface is a nasty virus that is spreading wild and this is one way to stop the spread.
2. **ZenWorks: Charles** -Once we get a ZenWorks server than we can look at a preliminary roll out. Charles discussed using Zen as a means to set up employee machines. Aliases will fail in Zen. Remote control capabilities need a DNS server to be able to use. Imaging is a piece that Charles will be like to get up and going at the beginning. Email – the restore works for the email server. Virtualization is something that NCTC needs to start looking at. There is not a whole lot of space left in the server room in EGF. Dan from Marco will be getting Charles a quote on the initial hardware and software needed for going virtual with servers.
3. **Windows 7:** Wydle has been installing many different types of software on a Windows 7 testing machine. Action Item: Stacey will look at the iPrint client for Windows 7 and get it installed. **Action Item:** Juan and Charles will work together to create a Windows 7 image to be ran through Zen and deploy.
4. **Security Tapes** – Refer students to Steve Crittenden if they wish to view the tapes.
5. Julie Grabanski having trouble printing to the copier in ITV room 265 in TRF. Stacey and Juan both tried printing to it with no trouble. **Action Item:** Joanne will uninstall the printer driver and reinstall and go from there.
6. Questions re: student wireless. Suggestion is to get the hardware (Windows radius server) and licenses to use Windows authentication for secured wireless. **Action Item:** Scott and Charles will discuss this further and get back to the team. – Tabled till next meeting.
7. Let Scott know where students seem to be getting disconnected from wireless so it can be checked and additional access points installed if needed.

Adjourn: 3:25 PM