

TRF Student Tech Survey

Spring 2009

Questions

Q1. How do you rate the technical support you receive?

Mean:		3.5
Standard Deviation:		0.9
Responses	Count	Percent
Not Satisfied	1	2.1%
Somewhat Satisfied	4	8.5%
Satisfied	20	42.6%
Very Satisfied	15	31.9%
Extremely Satisfied	7	14.9%

Q2. Do the student computer labs/cyber areas satisfy your technology needs?

Mean:		1.1
Standard Deviation:		0.3
Responses	Count	Percent
Yes	43	91.5%
No	4	8.5%

Q3. What technology training would you like to have available? (select all that apply)

Responses	Count	Percent
Student Netmail	12	31.6%
Student Virtual Office	13	34.2%
eServices	17	44.7%
Technology Handouts	9	23.7%
Printers and Printing	15	39.5%
Wireless Access	21	55.3%
Other	2	5.3%

Q4. (question 3 continued) If Other, please explain:

NCTC website navigation needs to be cleaned up a bit. It's hard to navigate from student mail to d2l w/out exiting and then relogging in. As a student once you are logged into the system you should be able to freely navigate from email to d2l.

None

it is not easy to sign in immediately, moving to different computer or restarting the computer is always required.

More printers available in the cyberspace areas.

none

Q5. Do you have any additional technology needs?

The printer wasn't working in the library for awhile and that was kind of annoying.

no things are good.

no

No.

No

D2L and the other online services are very user friendly and easy to navigate.

The printers in the computer labs 605 and 607, I think need to print faster, I waited over 45 minutes one day before it printed. It seems to be an issue for others as well.

Printing and or copying services are sometimes somewhat lax. For those students who use powerpoint notes for in-class note taking it would be beneficial for us and the school to save on wasted paper, to print notes as multiple pages/sheet as the default setting. If you forget to set up multiple pages/sheet you end up printing much more sheets then needed. A copy service that allows the student to copy on both sides of a page may help save costs as well. At 10 cents/copy the school is definely getting their money's worth.

None

computers are reliable every where in public colleges. in here, some times computers shuts off while students in the middle of the test.

Appropriate Reduction of under-utilized computers and Technology Fees

none at this time

No

The stools are very uncomfortable to sit on. There is not a comfortable place to put your feet.

no

no

none

Not at this time.

No

Q6. Please submit additional technology-related ideas and comments.

Technology at Northland is backed-up extremely by staff and it is very easy and accessible to use.

The tech area at our school is very satisfying

I would really like it if the email could be accessed through an outside program like microsoft outlook or mozilla thunderbird.

I don't know if this is technology-related, but I am upset that photoshop is no longer being offered at Northland

I would like to see more hours available for proctored testing at the testing center.

Other than the computer labs being noisy there is nothing one can do!

the school web, is not just for this school. needs someone to watch for unrelated materials.

Removal/Reduction of distracting Speakers in Labs - Go to a headphone policy.

there are alot of features that are on the northland home page that i havent even used or dont even now how to use. It would be nice if we got a bit of training or onsignt on how to use the things that are available to us!

I think the technology is very efficient

Q7. Would you like more information regarding the Student Technology Committee? Please list your contact information.

No

no thank you

No thanx

no

No, thank you

No thank you