

# EGF Student Technology Survey

## Spring 2006

### Questions

#### Q1. Do you own a laptop? (If no, please skip to question #6)

Mean:			1.1
Standard Deviation:			0.4
Responses	Count	Percent	
Yes	302	85.3%	
No	52	14.7%	

#### Q2. Do you feel that your laptop is used enough to justify its cost?

Mean:			1.3
Standard Deviation:			0.4
Responses	Count	Percent	
Yes	232	74.6%	
No	79	25.4%	

#### Q3. Do you feel that the requirement of a laptop has positively enhanced your educational experience?

Mean:			1.3
Standard Deviation:			0.5
Responses	Count	Percent	
Yes	215	70.0%	
No	92	30.0%	

#### Q4. Would a small dedicated, program-specific lab be an acceptable alternative to a laptop?

Mean:			1.5
Standard Deviation:			0.5
Responses	Count	Percent	
Yes	155	50.3%	
No	153	49.7%	

#### Q5. Would you utilize an open computer lab, if it were available?

Mean:			1.4
Standard Deviation:			0.5
Responses	Count	Percent	
Yes	194	62.8%	
No	115	37.2%	

#### Q6. How often do you use the campus computers?

Mean:			2.0
Standard Deviation:			0.6
Responses	Count	Percent	
Never	72	20.3%	
Sometimes	212	59.9%	
Always	70	19.8%	

#### Q7. Do the cyber areas fit your technology needs?

Mean:			1.1
Standard Deviation:			0.3
Responses	Count	Percent	
Yes	309	88.0%	
No	42	12.0%	

**Q8. Are there any other areas on campus where computers are needed?**

Mean:		1.8
Standard Deviation:		0.4
Responses	Count	Percent
Yes	60	17.2%
No	288	82.8%

**Q9. If yes, please identify the location:**

more on the east side of the building

on the east end of the building

Commons Area

Back in nursing areas

in class

maybe a couple out in the commons

Just maybe a computer lab where students can have more space to write when they are online, some students do need to use some space when at the computer so they may actually get work done for assignments.

more frequently around building

East wing

Maybe a few in the cafeteria area

commons possibly

Separate lab, easy to get to/quiet area.

It would be nice if there was a few computers next to the book store.

at the other end of the school

I think it may be a good idea to place computers in some of the cubicals, or in the commons

The whole building

Commons

commons area

The library is too crowded, there should be more computers set up all around the school.

Commons

additional common areas; i.e. by the bookstore between the bathrooms, in the commons

HVAC

Nursing Area

Nurses' areas, cafeteria

the Technical Programs.

Try hook ups on east campus. Entrance D--library hallway.

commons

Doesn't really matter where but need more computers in general.

By the nursing, respiratory, radiology areas.

Fire Building

More at the main entrance

I think that when tests are being taken, there should be a comp. available for those persons unable to purchase a comp. or also for those whose comp. isn't working...some people are penalized (up to 5%) on a test if they don't take it the day that the exam is admin. even if it is a comp. malfunction....

anywhere outside the library.

more couches

Not so much computers as internet hookups in the commons

commons

In the cafeteria

cafeteria area

On the east side of the building

In the class rooms them selves, maybe just a few

More in social areas like by the couches.

auto shop

auto shop

in classroom

could use a few more in the hallways when the library is closed

n/a

you just need more available all around!

in the commons

somewhere students can write and do homework while being on the computer. It is hard to do that in the library or at the cyber ares.

More in the library.

if the whole campus is not wireless, it should be.

in the commons and by entrance D

study rooms

N/A

in some of the cubicals

not necessarily a specific place, but i feel more are needed

**Q10. What technology training would you like have to available?**

something online or even an online chat sessions and such

I think you guys have it under control!

Quickbooks, and advance Excel

How to use certain programs that are not taught.

less intense computer classes for basically for class help and assignments

Maybe teach us to configure our computers and also teach us to how to set up things where we have to mess around with the hard drive or settings. I didn't learn all of that in the computer class offered here at the school when I first started two years ago.

Some people are not aware of how to do the simplest objectives on the computer such as Microsoft applications. I think there should be some training for them.

More information on how to get rid of viruses and spyware if your computer is affected.

making your computer stay safe and run to its best performance.

I believe the computer course I took online sufficiently prepared me for online courses; however, it would be nice if the online course web sites were more standardized so the student would not have to spend valuable time learning how to negotiate through different web sites. The sites are interesting, however, time is so valuable and needs to be budgeted to maximize study time. I have only called for technical support a few times. The support seems inconsistent in that I either encounter a very well prepared, extremely good person or I end up with someone who doesn't have a clue and is not receptive to my question.

Robotics

Already there

I have had every kind of training I need for my degree.

Not sure

COMPUTER PROBLEM SOLVING FOR THE INDIVIDUAL

My classes pretty much give me all the training I need

None

none

The Intro to Computers class taught me a lot. I use that information daily.

Quick Books

n/a

Students need help to get started with D2L and netmail

none

Antivirus training.

How to fix minor computer problems on your own. How to get rid of viruses even when you have Norton installed.

don't really need any

how to download music, get rid of a virus, make set ups on your computer such as downloading pictures off of a camera/internet...

none

None really the help place is good enough for me when I have a question.

none

Training on D2L and Meds Publishing websites would be a helpful option for incoming students who will be using these sites for their classwork.

Nothing really.

how to keep your computer updated as far as virus protection goes.

how to keep your computer updated as far as virus protection goes.

more on learning how to use computers and all the extras that are available

I think the intro to computers class should be a first semester requirement

Anti-virus for at-home computers

using house models on the computers with airhandling systems and other cool stuff

I think what they have now suits my needs.

Not sure

A simple, introductory course to help me use my computer (and the internet) better. NOT THE CURRENT 'INTRO TO COMPUTERS' CLASS.

how to do basic fixes with your computer when it freezes as stuff like that.

how to work wireless routers

Disk cleanup some updates (windows, anti virus etc.)

NA

how to remove spyware.

none

none, I don't need any.

n/a

im not sure

NOt sure.

Word Processing How to down load/up load Trouble shooting

Don't feel that it is necessary for me

more Computer programing classes.

None

HOw to CLEAN a computer and the virus program clean knowledge training would be helpful.

How about some training on Macintosh computers because Windows is worthless? What about alternatives to Windows...Firefox, etc?

I think that having computers required is a very good thing. It keeps us up to date and fresh with our computer skills as we all know that in the future we WILL need computer skills for almost any profession we will be going into. I think that even the basics of trainings and refreshers are a good idea.

I like the intro to comp tech class, it has helped alot

How to go in and check different programs on your computer. How to search the inter net.

Basic Computer for those non-traditional students

I don't know that there are other classes that should be offered at this time.

I think I have all the training I need.

more student teaching to deal with computer problems

i don't know

basic computer skills

None, I am an IT students

Availability to get help per phone when we have a problem.

A training to learn more about digital camera programs, and what you can do to your photos.

computer courses, spreadsheets, access, web page, word.

n/a

none

keep up on performance of computer

None I can think of.

I do not know.

what we have is sufficient enough.

Virus protection

None that I can think of.

none

none

none that i can think of

just basic

?

more computer help available

netmail

architecture

I think the technology training available already is adequate.

Office Suites course

More training on how to use virtual office, like what is done with D2L, and maybe just a few workshops for students to brush through the system.

computer repair classes

none

n/a

none

Networking and Web Page Designing

None

some classes to start you on computers for those that never use them would be good

I really dont know

none

there is no specific training i would need, i am quite computer literate

actual work in lab instead of theory.class time in the semester should reflect more lab work where what you learn can be applied and used according to your choosen classes.

networking

orientation for computer network use

n/a

N/A

None, I think they do a good job.

No they do a good job already

downloading pictures on to your computer from a disk or a digital camera,

powerpoint use

computer skills

i pretty much know how to use the computer, so i think that the training is okay like it is now...offered in case, and the teachers know stuff too

microsoft certification for people who aren't doing cmputer specific majors

**Q11. How do you rate the technical support you receive?**

Mean:	2.4	
Standard Deviation:	0.5	
Responses	Count	Percent
Poor	8	2.3%
Good	183	51.7%
Excellent	163	46.0%

**Q12. How did NCTC-East Grand Forks being a laptop campus affect your decision to enroll here?**

Mean:	2.7	
Standard Deviation:	0.9	
Responses	Count	Percent
Positively	66	18.6%
Negatively	23	6.5%
I didn't think about it	225	63.6%
I didn't know that it's considered a laptop campus	40	11.3%

**Q13. Do you have a computer at home (besides a laptop)?**

Mean:	1.4	
Standard Deviation:	0.5	
Responses	Count	Percent
Yes	226	64.2%
No	126	35.8%



**Q14. What method of communication from NCTC works best for you?**

Responses	Count	Percent
E-mail	330	94.0%
TV Monitors	21	6.0%
Web Site	86	24.5%
Weekly Pioneer Newsletter	20	5.7%
Text Messaging	15	4.3%
Other	14	4.0%

**Q15. Additional comments/suggestions:**

My name is Jocelyn Backman and email address is jbackman@msn.com.

it should be noted what classes you need a laptop for. I hurriedly purchased a laptop before school started because it was "needed" for my program. I have yet to use it for classes, and I have yet to have a class where I will be needing it.

I think you guys do a great job! Thank you for all your help.

More classes on D2L. Some classes don't use the computers enough. If you are gone for class it would be really nice to just go online and have everything.

More laptops

the cost of books and a computer really make the budget tight for some of us and it would be nice to be able to go through college with less expenses so we did not have to pay back so many loans

I enjoy being a distance student and using e-mail for communicating; however, at times time is of the essence and it would be helpful to get a timely response from instructors. I have had to wait over a week for a response and at times never receive a response. Communication is extremely important and I believe a time guideline for answering e-mails and telephone calls should be established.

All of you guys are very friendly and knowledgable. Keepmup the good work.

Whenever I go into the ITS center they are very quick to help and service me. I give it an A+

some of the labs don't have Front Page which is a real pain because the classroom I have Front Page in is usually busy with a class so doing my homework outside of class time is near impossible.

The IT Staff has always been extremely helpful. They have never treated me like a dork when I've gone in there with questions. They do a great job!

I think it would be nice for the campus to have an additional open, quiet study area/computer room, with later hours. Have someone available to help with tech issues/questions.

More DSL hook ups and outlets in the commons

I believe all the teachers should keep the grades online so we could keep checking our grades or they all should use the should get a D2L website for this purpose.

Jeffrey Rakowski angusski@hotmail.com

I have never had a laptop or a computer at my apartment and i manage at the college just fine with out one.

Sara Huus sara\_huus@northlandcollege.edu

I thought just the nursing program required laptops. Didn't realize the other programs had a requirement for

them.

This school is great, I love how it is so closely bound, but we really need to expand, our population is growing but the school seems to be shrinking.

I love the fact that the school is so personalized and the way that the staff helps find the resources to help students that need help

Overall the school technology is very good I am glad to be able to use it.

I have taken two semesters at northland, and not once have I needed my laptop for a class, even at the time they told me it was required, so I went out and bought one. I might need it down the road for a class, but at this time find it a inconvenience.

there need to be more connections in the common areas for laptops and electric outlets.

If find that having to paying a technology fee in addition to having to own a laptop is completely ridiculous.

E-mail works best for me, however I DO NOT need several reminders for the same event/announcement. Our campus generates way too much unnecessary Email.

They do a great job.

Angela Scott [angela\\_scott@northlandcollege.edu](mailto:angela_scott@northlandcollege.edu)

Keep up the good work! Its much appreciated!!

yea make it wireless over that the Thief River Falls campus

There should be more areas in the commons area for people to connect to the internet if they have to plug in.

I got good support from them. They fix the problem quickly, so I have no chance to learn the solutions. I wish they teach us more, so we can solve the problem by ourselves. Thank you.

It's always nice if I have a problem, I can just come in and you'll help me.

DO NOT DO computer up grades on final or midterm weekends!!!!!!

Loweing the prices for food. It cost way to much for a simple lunch!!! I also think that the technology fees might be a little high for what we receive and utilize. Other than that I really enjoy going to NCTC.

Everythings great, keep up the good work!

new to NCTC 1st course summer 2006

they have been so helpful, I have been in there with computer problems all last month. Major fixes with both the laptops I had gotten. Thanks so much for being so kind and understanding. D.M.

It would be nice to have longer hours for the library to be open. The wireless reception in the study cubicle/desks by the bathrooms next to the bookstore is very poor. It seems odd that the one place set up to do homework has the worst reception.

None at this time...

I really like the D2L option for classes. If you can't make class then your assignments, grades,etc. are right there.

I'm ok with everything right now. I'm only going parttime.

I think there should be more places to plug (for the internet) in your laptop in the "commons" area along with more places for you to plug in for charging. A good idea would be to put these places in the floors around the tables or even underneath the tables. Just a suggestion

Instructors be willing to communte with students

When you register for classes it should be specified if you need a lap top or not, so if you need to purchase one or are you able to wait to purchase one for a class.

Shouldn't have taken away free dial up service!!!

#2- I was required to buy a laptop for classes. The requirements called for a floppy drive. In the computer class the instructor said we didn't need it. Money wasted. The only class I needed it for was Intro to Computers. That class in itself was just a Windows overview with Microsoft Office. However, I didn't have a home computer so it was nice not having to end up with 2, a home unit and a laptop. I also am very happy with the IT support. Keep up the great work!

Wish there were more outlets in the commons for computers to be plugged in.

it is getting more fun the more I use it.

Computer help center rocks, you guys are always so helpful and friendly.

I would like it if the campus offered the architecture program so the people that were interested in it wouldn't have to travel to Thief River Falls

more laptop plug ins, in the commons area, for those of us who use the cable to connect to the internet. it is very difficult to find an open table next to a plug in. thank you for giving us students the opportunity to give our 2 cents

I do not own a laptop, so I find the labs on campus very useful. The IT department is also very helpful in helping me with any problems or questions I have. Very knowledgeable.

I feel that both campuses, Thief River Falls and East Grand Forks should offer the same programs since they are the same campus pretty much. I am interested in programs in Thief River and I am going to have to drive there, it would be much easier if the program I was interested in was offered here. I also feel that there should be changes on the dependant status for financial aid. I have been living outside my parents home without their support for three and a half years, I am not dependant on them.

none

i think if you are going to require laptops you need to go back to leasing them for students like myself who could not afford to go out and buy one but had no choice to attend NCTC for my program of choice

Students should not have to travel more than 35 miles in order to be required to use the Northland campus for testing!

i think it would be a great idea to have a computer lab(s) for students.

NCTC should find ways to help students pay for a laptop. It was really hard for me pay for it out of my own pocket.

GET A GYM!!!!!!

None

i like the D2L, it is easy to use and helpful for the classroom. i think that the internet should be more available, it has went down at time when i have needed to access my e-mail or take quizzes online, that was very troubling.

Many classes require things that are not taught yet in other classes. So in one class your supposed to know something inside and out and in the other class your not yet being taught it and when your taught it is not enough to meet what is needed in the other classes..

I seem to always get a poor connection on campus...

Overall a great laptop campus

It would be nice if there were more outlets in the commons.

I like having things in D2L as it eliminates much paperwork and helps to keep things organized.

1. The wireless connection could be better overall. Other than that, I'm very happy.

It would be nice to have more electrical outlets available around the campus. Such as, near the coaches and a few more in the commons area