TRF Student Technology Survey
Spring 2006

Questions

Q1. Do the student computer labs satisfy your technology needs?

Mean:		2.4
Standard Deviation:		0.6
Responses	Count	Percent
Not Satisfied	8	3.2%
Satisfied	125	50.6%
Very Satisfied	114	46.2%

Q2. Are there enough computers available for your use?

Mean:		1.1
Standard Deviation:		0.3
Responses	Count	Percent
Yes	219	89.8%
No	25	10.2%

Q3. Do the cyber areas satisfy your technology needs?

Mean:		1.1
Standard Deviation:		0.3
Responses	Count	Percent
Yes	220	90.2%
No	24	9.8%

Q4. How do you rate the technical support you receive?

Mean:		2.4
Standard Deviation:		0.5
Responses	Count	Percent
Poor	5	2.1%
Good	129	53.1%
Excellent	109	44.9%

Q5. How satisfied are you with the hours the labs are available?

Mean:		2.2
Standard Deviation:		0.6
Responses	Count	Percent
Not Satisfied	25	10.2%
Satisfied	135	55.1%
Very Satisfied	85	34.7%

Q6. Are there any other areas on campus where computers are needed?

Mean:		1.9
Standard Deviation:		0.3
Responses	Count	Percent
Yes	28	11.6%
No	214	88.4%

Q7. If yes, please identify the location:

In front of theater room.

Some more in the library possibly

One more lab (without classes scheduled in) would be nice, 619 gets loud and during the day that is often the only lab available.

There should be more computers in individual rooms where you can't hear all the other students talking and can really concentrate on what you are working on without anyone bothering you.

More in the library available for everyone's use.

N/A

More in library

n/a

We need faster computers in the Swenson Hangar and maybe one or two computers in the Artic Hangar

N/A

Nursing Department

N/A

payroll accounting. we seem to have alot of trouble in room 605 with getting computers to start up.

not sure

more somewhere by the learning center as they are always full

the computors in the libary ae slow

i feel we would be better off going to a wireless campus and requiring notebooks for admission. what field that requires a 2 year college degree does'nt benefit from utilizing a computer anyway.

I believe that the nursing dept. needs there own seperate lab due to the large amount of students that we have and how much we have to be on-line to complete assignments.

In class rooms.

somewhere on the west side

Arctic Hangar at the Airport Campus

cyber area closer to the library more towards the west enterance

The computer lab hours could be extended during the week and weekend and the college could always use more computers.

Library

NCTC needs at least 2 more large computer labs.

Service Learning Center. Seems like it is always full.

N/A

Don't kow

west side of building

welding computer helping for the robot and cutting table computer need more room

Somewhere quiet! Every time I try to do tests online that are required for my classes there are ALWAYS people singing playing music and talking loud in the computer labs.

This has nothing to do with the Bemidji groups. However, we have no computer support. There should be an agreement for local support of Bemidji students with either BSU or NTC for technical issues.

Nursing area

Q8. Do you have any additional technology needs?

Why is windows instant messaging not available on all computers?

No

Not that I can think of right now.

Wireless?

no

Not at this time.

no

The computers in the library are VERY slow. Something could be done about that. Otherwise, no complaints...very good service!

No.

Actually so far I haven't really used the computers that much since I am taking classes on line.

Webcams might be cool to have in the cyber areas.

not at this time!

No

There needs to be more lab hours to use the computers. This is the main problem. Weekends need to be open. The school is under survalance. So open the computer labs at least.

there should be printers in the cyber areas

Nope

More computers with CD burners

No

No

no

no

I would like to know how to set up my laptop on wireless here at school.

Wireless access available on entire campus.

no

No

No

Just maybe make it easier to get things copied. I have needed a teacher's permission to use it for something school related.

no

No

no

no

NO

no

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quite computer labs people are to loud wether it be talking,singing or using headphones as little speakers(not using them properly) some people take tests and such it is really annoying when people are loud

no

Access to color printers for students, or more awareness of where one could be located for use. This would be nice for students without color printers at home and need color for a school project.

Need more wireless access points. Like in rooms 201 and 203

no

Nope

No

Computer labs should stay open later.

I am a Bemidji nursing student. We have no computer support. There should be a support agreement between either BSU or NTC and NCTC to cover us in the event we have technical problems with our PC's and laptops.

No

Not at this time.

simple trouble shooting, list of commonly asked question and answers. a place or something where questions can be submitted and the answer revealed so everyone has access so that not only the person asking the question, but the ones who were afraid to ask but wondered also.

labs should be open on weekends

no

no

wireless access would be nice!

refering again to question 6. It seems from my observations that the computer labs are more times empty than full. again go wireless, require labtops and use the space that some of the labs are wasting for something better. some computers are needed i agree but not to the extent that we imply.

No

no.

no

no

No

no

No

no

More scanners and a few computers with auto Cadd on them

N/A

no

There just needs to be more computers because they are always full.

The library computers are VERY slow. They need some improvements.

N/A

new computer in the libary because they are slow.

Color printers would be nice to have available to students who need them for school projects.

better wireless access

yes

no

no

nope.

As explained above, many times we need to have our computers fixed due to viruses, which often come from the NCTC sites or email. NTC has a very good program in place. I think that, as part of MnSCU, it would be fairly easy to get a support agreement going to cover Bemidji students.

More Scanners and easier uploading programs

Q9. Would you utilize wireless access if it were available on the TRF campus?

Mean:		1.9
Standard Deviation:		0.8
Responses	Count	Percent
Yes	97	39.6%
No	74	30.2%
Some times	74	30.2%

Q10. If yes, please list where:

some of the center rooms

It would be nice to have it in most class rooms. Students could bring in their own laptops and it would also make teaching things on the internet more convenient as well.

Almost anywhere. This would alow me to do online homework in any location.

complete access

Everywhere

where ever it was available.

Nursing area. Classrooms/lab.

Any place where seats are available.

where couches and other rest areas are located

It is already available.

By the nursing departments

commons, rooms 201/203

The commons area and cyber areas

whereever i could get it

actually anywhere on campus

Anywhere that I could, I'd always us it when I'm on campus.

we should have wireless in the library and all over the school so people with their own personal laptops can use that instead

The whole school should be wireless compatiable.

everywhere there is sitting areas to use laptops

all over

In classrooms where lecture is taking place from our D2L.

Cafeteria, Library, outside of Library, commons area and lounge by music and theater

Student commons area, classrooms

anywhere available

library, various classrooms, commons areas

Library

Anyware that my Laptop could pick it up.

Everywhere, It would not be that bad to have them in the commons, library, cafeteria, or any other place that students sit.

any empty classroom because those are quiet places to study.

n/a

In the cafeteria, library, and in classrooms

Library and classrooms

Airport campus

The library and labs. There are signs saying there is wireless in the library but it does not work.

Lounge areas, lunchroom

Cafeteria, Nursing Hall

I would use it wherever I could

I have a laptop and I could access the internet from not only the classroom, but also use it in the library and to study in the learning center.

Classrooms, library, and lunch room.

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i am not sure

Rooms 201 and 203

anywhere that is possible to have wireless access.

The Nursing classrooms

well I do in the lunch room, commons area and by cyber cafe by rm 605 etc. Otherwise if avaiable everywhere I would use it

anywhere and everywhere. is it availabe in the library?

In certain classes to get info I needed in free time.

Everywhere, just like NTC

Lounge areas

I am in nursing, so I would access in the classroom/lab area.

Aviation campus

In classrooms

in classrooms

Library

The lunch room and all around the school.

On my laptop in any area outside of the classroom where I would be allowed to do homework without disturbing anyone else.

Arch Tech Dept.

Nursing classrooms

in the classroom, possibly in the dining room

THROUGH OUT CAMPUS

Everywhere, sometimes it's nice outside during early Fall and late Spring

would be nice just about anywhere. but, they would need to be on all the time not just when a cart is around

in dorm rooms on campus

cafeteria

Nursing dept/classroom setting

wherever i happened to be in the building.

All over Campus.

Cafeteria, classroom,etc.

Airport Campus

it would be nice throught the school like some other colleges

in classrooms when needed

in some of the class rooms

Out side areas when the weather is nice

anywhere

Library and Cafateria

In the classroom, library, or wherever I find a spot to use it.

classrooms

N/A

cafeteria and main lobby

classroom

Don't know. I just know I will use it in the libary.

cafeteria, by the ITS office, and if availible the west side of building 203 etc

lunch room as well as other places

Wireless access is available everywhere on the NTC campus. I don't understand how a larger campus like NCTC doesn't have the services that a much smaller campus like NTC offers. In addition, wireless and electrical service should be provided at NCTC's BSU classrooms. NTC also provides free virus software for its students.

anywhere in the school or on campus.

commons, classrooms, caffitaria

Nursing area

Q11. What technology training would you like have to available?

For sure the basics and perhaps more with the interest of more people

how to fix your own computers at home and to know what to do when you receive error mess. at home.

Yes, would be useful to some of the older students.

Anything with technology is interesting to me. Things change juat about each and every day.

None

not sure

Whatever can be offered.

None

There is good training.

None

How to search for documents online (what is provided by the school on-line for finding documents) Learning more in-depth about programs like PowerPoint

None that I can think of

all kinds of training are good because there are students that are older who could benefit from them.

?

How to set up my laptop from here and at home on a wireless setup.

I have enough at the present time.

None

I dont know how online classes work.. that could be explian.. i am not sure if that is something that would fit under your qualifications though or if someone else needs to do that. That isn't really a tech. problem.

not sure

I am not sure?

I have not had any training and I can use the college computers just fine.

I am pretty efficient with the computer, I reallly don't know what is available and what isn't

Those who don't know how to access wireless systems should learn how, so have some classes on connecting wirelessly with a laptop.

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web site training,

not sure

i don't know.

N/A

None, because I'm not into that.

Virus prevention. Reformatting PC's, etc.

None that I can think of

accounting in theif river falls.

compatibility with home computers

using laptops, medical charting via the computer

So far I haven't run into anything I can't get help with

None that I can think of.

Powerpoint

do'nt know

It doesnt matter

Graphic Design

I don't know

more computer programs available for purchase

Mechanical drafting CADD

N/A

Short classes in the evening.

how to use internet

N/A

MORE TECHNOLOGY FAIRS PLEASE (It was a blast)!!! less than(o_oless than)

General Computer classes

that why Im going to school, to learn about pc and networks

none for the moment.

nothing.

Reformatting personal computers, how to deal with virus problems, accessing MnSCU's libraries without charge.

Q12. What method of communication from NCTC works best for you?

Responses	Count	Percent
E-mail	230	93.5%
TV Monitors	45	18.3%
Web Site	79	32.1%
Weekly Pioneer	31	12.6%
Text Messaging	24	9.8%
Other	6	2.4%

Q13. Additional comments/suggestions:

should have different chairs available in the cyber areas. Bigger people have a hard time sitting on them.

The computer lab is way, way to loud. It is always the same group of people in there talking and their music is up

extremely loud. It is like a party room sometimes.

All the computer I have been on are very very slow...almost frozen...I have also heard these same complaints from other students.

jeredpigeon@hotmail.com for the prizes

maybe have signs posted weekly for computer rooms so we can plan our homework times..

Great Job!

Many students do not check their school e-mail accounts, so it is not the best way to get info out, but for those of us who do e-mail is probably the best way to inform us

I have been very impressed with the help I have recieved when I have needed it. Especially when I have had to utilize the technology hotline that directs me to the staff cell phone. Keep up the good work!

I think that NCTC has a very good tecnology dept and it gives students a lot of options on where they use computers throughtout the school.

I am taking computer modeling and animation and the technology is very good and the ppl that come and help us when we have problems with the computers are very nice and helpful as well.

I think the ITS department does a great job of taking care of the needs for NCTC students. Keep up the good work!

no

The computers in the library are very slow. It takes a couple minutes sometimes just to open internet explorer. Even after you restart them, some of them run very slow.

My only suggestion is that in that the computer labs were monitored a little closer. A lot of time there are disruptive students in there, and it is very hard to concentrate on your work when people are being loud and obnoxious.

Everything seems pretty good to me, you are doing great!

you guys are very helpful when we have problems. thanks a bunch!

None

I often wonder what the cyber areas are really for, as far as educational purposes go. I only see people listening to the music videos and goofing off. At times it can be loud and the people there are intimidating.

I had a comp. file that could not be opened and I had Avis Dyrud give it to the Tech Department and most of it was recovered, Thank you very much!

the computer labs are very noisy, especially the one by the radio station, i know if a person needs quiet time they can go to the library, but i can't believe how noisy certain groups are there is no excuse for it and something has

to be done about it!

E-mail works best for communication except when D2L is not working. I get so frustrated wiht it.

more wireless access point etc

Update mice. More printers. Thank You.

I have been very pleased with the availibility of computers on campus.

the stools in the cyber cafe are very uncomfortable... i think they would get more use if they were cushioned at least

I use the computer labs quite often, but there is so much noise, with all the cell phones ringsing and loud music it is often hard to get assignments completed. People may use headphones but the music is so loud it come through.

cyber space areas are usually not available or used for educational purposes. most of the time people are on them for the chat rooms, music downloads, or other things?

open labs on weekends

The computer room near nursing dept. is sometimes noisy because of some of the students that have their music so loud.Sometimes I can't concentrate when I am taking a test on the computer because these guys sometimes talked loud in there.They should not be aloud in there if they make loud noises

no

no comment

N/A

All computer I have used (Cyber areas, library, and labs)have ben relatively slow, I have heard this from many other students too. For the computers in the cyber areas, is there anywhere those print too??

everything is going great. thank you.

N/A

Another technology fair!! ;)

Some of the labs are EXTREMELY loud!! (especially by the Nursing Dept.) It is very hard to get work done when the people next to you have no respect, andlooking at graphic material and making comments out loud. There has been many times several students including myself have left, the lab.

More Online programs

I haven't used the computer lab so I really don't know

I hope I get the chance to work with the ITS

no.

NCTC receives considerable funds from Bemidji students yet provides second-rate services to those same students. We receive considerably less support than the students at the other campuses.