

Student Technology Survey

Spring Semester 2008

East Grand Forks Campus

Questions

Q1. How do you rate the technical support you receive?

Mean:			3.3
Standard Deviation:			1.0
Responses	Count	Percent	
Not Satisfied	3	4.3%	
Somewhat Satisfied	9	12.9%	
Satisfied	29	41.4%	
Very Satisfied	20	28.6%	
Extremely Satisfied	9	12.9%	

Q2. Do the student computer labs/cyber areas satisfy your technology needs?

Mean:			1.1
Standard Deviation:			0.2
Responses	Count	Percent	
Yes	66	94.3%	
No	4	5.7%	

Q3. How often do you use your student netmail account?

Responses	Count	Percent
Always	31	44.3%
Often	29	41.4%
Sometimes	8	11.4%
Never (please explain):	2	2.9%

Other responses:

have on computer for class

once a month tops

Q4. What technology training would you like to have available?

How to use Microsoft Office 2007 (though we haven't converted yet)

none

n/a

I am pretty satisfied for what there is offerd

More uses of the computers, in tech training

Powerpoint training

WiFi

More on computers. I fell the Itro to computers is a great class, but I think they could add to the class. Instead of one semester make it a full year. It would make it alot easier for some. Go more into the computer and not just the classes they have know.

SQL

none

I dont know

not sure

More training on Mac computers

all is provied

n/a

more training with microsoft office

vet classes

None

I am good with what we have

online classes, night classes

Maybe simple classes (Hour or two) on how to better utilize a computer.

It's fairly easy to maneuver around on the website.

i don't know enough to have an opinion

Nothing particular comes to mind.

Q5. Do you have any additional technology needs?

It would be nice to have better human technology support. Whenever I have gone in for help I have been told that the person who handles that isn't there or that it is their problem down in the Cities (when in fact, the problem was right there at NCTC.) I don't think that the staff really wants to help and they are really quite eager to dismiss your problem.

No.

no

no

no

No

no

none

maybe shortcuts or little tricks to the trade could be posted in the pioneer paper or on the NCTC website

No

N/A

none

No

not that I know of

I have a Mac

none

n/a

no

ya

No

not at this time

No

D2L is necessary for my class

?

working network access on school public computers

More LAN connections outside of classrooms due to getting kicked off wireless during busy times.

Q6. Please submit additional technology-related ideas and comments.

More time to learn!!

none

When I went to get a printer set up on my computer, the technical support guys didn't seem very friendly, which is discouraging if I had other questions.

I have used the technology room several times and are very impressed with how helpful and friendly the entire department is. Thank you.

It would be nice to have a help desk on the other side of the school as well as the normal one. Or put the IT help center closer to the classes.

N/A

SQL is used in every database that is out there for companies. In the computer service and networking curriculum, there should be a class on SQL as well as Microsoft office database.

none at this time:-)

None

none

I just feel it is ridiculous the fees we pay for what we get in return

Check the handicapped parking some times, people without permits are parking there some days, so those with permits can not park close to the school

none

None

n/a

Occasionally getting kicked off wireless while taking in-class tests on D2L is extremely frustrating!